Uploading PDF documents created with Apple Mac computers

Due to a recent CM/ECF update, users attempting to upload a PDF created with an Apple Mac computer might encounter the following error message:

ERROR: Document contains code which may cause an external action (such as launching an application). This PDF document cannot be accepted.

Back
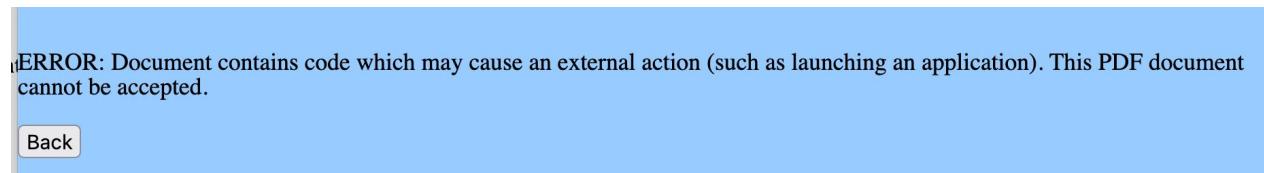
Follow the steps below to resolve the issue:

1. Open the PDF in Adobe and select Save As.
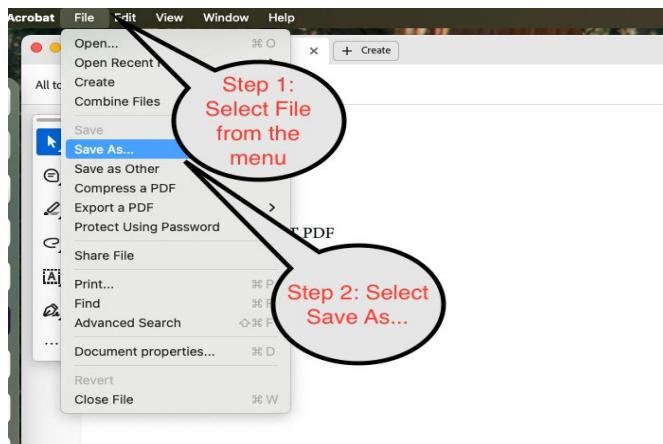
2. Save the PDF using a different file name.
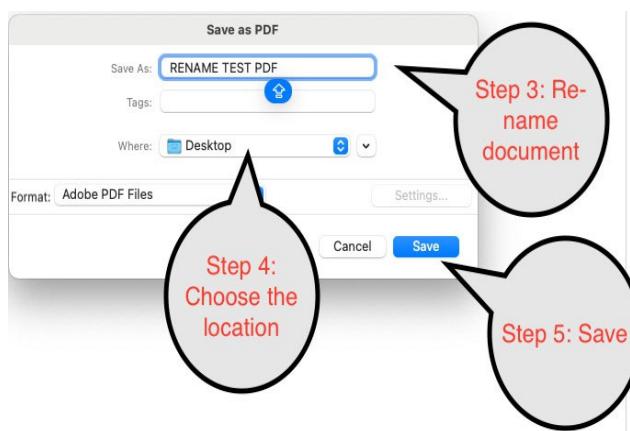
3. Upload the PDF with the new file name.